

Graceburn Gardens Terms and Conditions

Graceburn Gardens
454 Maroondah Highway
Healesville 3777
Victoria
Australia

☎ 03 5962 1669
Email: info@graceburngardens.com.au
ABN: 2841 0535 145

Payment

At the time of booking our Online Travel Agents, if booking online, may process payment. In these cases, the booking and your payment is complete.

Otherwise our Online Travel Agents, if booking online, or Graceburn Gardens, if booking direct, will take credit card details to secure the booking. Payment will then be processed on arrival.

Cancellations

Cancellations may be made at no cost if made with more than 14 days notice.

Cancellations made with 14 days or less notice will incur a 50% cancellation fee.

We will be happy to assist you to reschedule your stay.

Check-in and Check-out

Check-in is from 2PM and check-out is up to 11 AM.

Early check-in and late check-out can be arranged directly with Graceburn Gardens and is offered only when available.

Graceburn Gardens may cancel varied check-in and check-out times at any time.

Loss and Damage

Graceburn Gardens may seek recovery for loss, damage and cleaning outside normal wear and tear.

Smoking

Graceburn Gardens including all buildings and gardens is non-smoking. Please consider this when booking.